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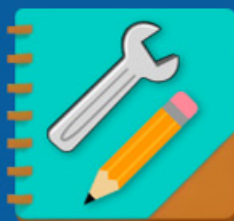


Microsoft

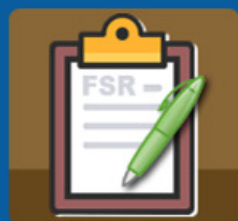
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Service Bulletins



Service Manuals



FSR



OAKs



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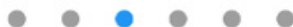
Our first goods to person warehouse automation technology designed to improve cost efficiency, tighten inventory control and simplify order fulfillment.



Our original goods to person warehouse automation technology with twice the storage capacity (and twice the warehouse robots) for higher throughput.



Highly scalable, configurable, and cost-effective small-item robotic sorting system.



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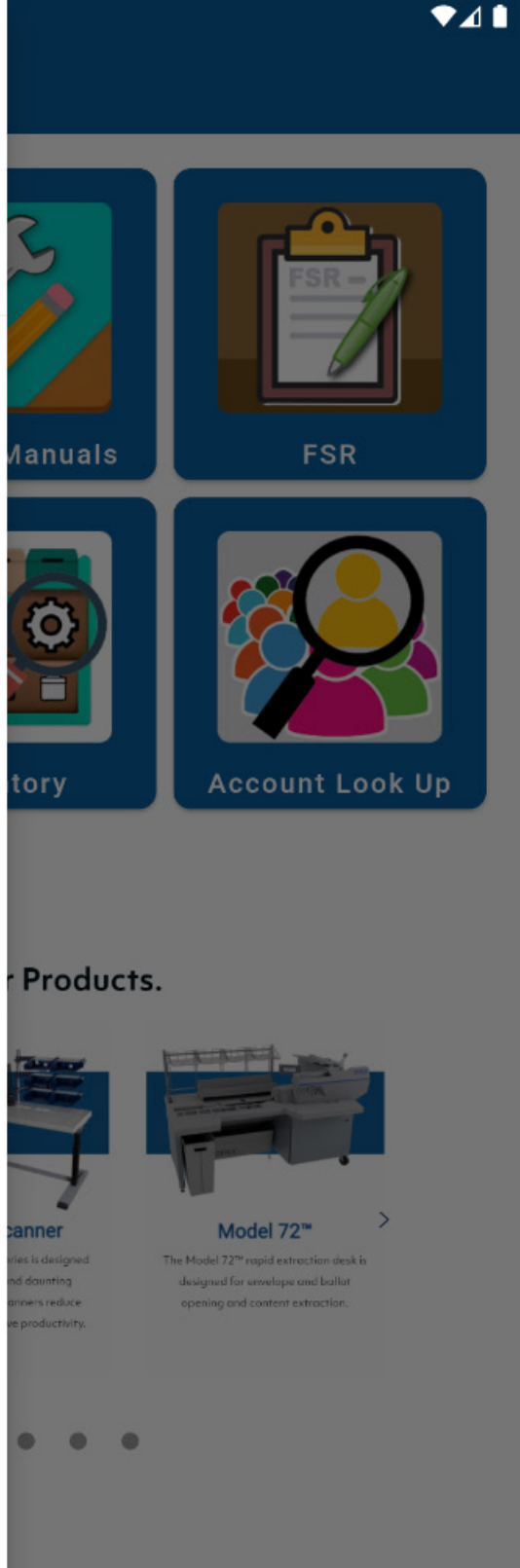
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FSR Date	FSR #	Account Name	Account #	Status
2022-04-27 T18:45:00	85TSC_1105533503	Target	MH100051	IN PROGRESS
2022-05-01 T18:45:00	85TSC_928432677	Target	MH100051	IN PROGRESS
2022-05-02 T18:45:00	85TSC_1221835683	Target	MH100051	SUBMITTED TO ORACLE
2022-05-03 T18:45:00	85TSC_1515238689	Target	MH100051	IN PROGRESS
2022-05-04 T18:45:00	85TSC_1808641695	Target	MH100051	EMAIL SENT
2022-05-17 T18:45:00	85TSC_1105533503	Target	MH100051	EMAIL SENT
2022-05-11 T18:45:00	85TSC_928432677	Target	MH100051	SIGNED
2022-04-13 T18:45:00	85TSC_1221835683	Target	MH100051	SIGNED



FSR



Work Order



AutoFill



Templates



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Acct History

Account Lookup



Search

Results

Address	Tech	Contract	Contract Num
177a Bleecker Street	Stephen Strange	Yes	8766233
10880 Malibu Point, 90265	Tony Stark	No	
137 Chrystie Street, New York	Peter Parker	Yes	9978234

Model	Serial Num	Contract Hrs	Details
Perfect Pick	PP107	365	
Perfect Pick	PP238	4000	
Falcon+	FF293	365	
AS3600	AS346	6008	
Eagle	EE2356	1500	

Inventory



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Parts

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PerfectPick



Parts

4047413

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OAK Search

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Machine Serial

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Subject	Number	Overview	Publish Date	Download
Replacement UPS batteries for service	DMA2022-19	This service bulletin is to inform you that replacement Uninterruptible Power Supply (UPS) batteries are now available for service use. These UPS units are used on the AS7200, Falcon, Falcon+, FalconV, FalconV+, and Gemini.	10-24-22	
Hand Crank Supports for Manual Height Adjustment (updated)	DMA2022-13	Note: This bulletin has been re-released to clarify affected machines. This service bulletin is to inform you of a minor upgrade available for Falcon, FalconV, Falcon+, and FalconV+ machines using the manual adjustable height table. At sites where the table height is adjusted daily, side-to-side movement of the hand crank's shaft can lead to the gear box wearing out. The upgrade kit adds support brackets that hold these shafts steady to eliminate this unwanted movement.	06-21-22	
Support piece for CIS connectors	DMA2022-05	This bulletin is to inform you that a plastic filler piece (Part no. 8310000) is now available to provide lower support for the CIS connectors of the Image Capture Comm board, located in the Host computer.	02-15-22	
Tracking Barcode Reader Update	DMA2021-10	This service bulletin is to inform you that an update is now available for the Tracking Barcode Reader used on the AS7200, the Mail Matrix, & all Falcon products.	11-18-21	

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Document Name	Revision	Release Date	Download
Falcon+ Operator Manual (English)	21-02	07-01-21	
Falcon+ Operator Manual (French)	21-02	07-01-21	
Falcon+ Operator Manual (Japanese)	21-02	07-01-21	
Falcon+ Operator Manual (Spanish)	21-02	07-01-21	
FalconPlus Maintenance	21-01	08-26-20	
CertainScan 5.5 Software Manual 21-01	21-01	04-28-20	
FalconPlus Parts	21-01	08-26-20	
CertainScan Monitor User Manual	20-01	11-30-20	
Falcon+ Operator Manual (German)	21-01	07-01-21	



Service Request



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